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Care instructions

Easy-care

CARE DIRECTLY AFTER INSTALLATION

After installation, we recommend cleaning the deck to remove dust and dirt that has gathered during installation. To do this, hose down the deck using a water hose and, if necessary, clean with a scrubbing brush, moving in the direction of the grain. Then hose down the deck again and remove the excess water using a floor squeegee/blade floor wiper.

GENERAL INFORMATION

Solvents, lacquers, glazes or oils cannot be used with the design boards.

EASY CARE

No elaborate measures such as staining and impregnation are necessary with the design floorboards. Here are some tips on how to properly clean your deck.

In order to keep the floor clean, we recommend a regular cleaning with a water hose and a scrubber [please brush in the direction of the grain].

When cleaning with a mop, please clean the floorboards lengthwise. The Saicos cleaner [WPC cleaner] is recommended for providing a standard cleaning. A mild detergent diluted with water [detergent] can also be used for cleaning everyday dirt. Clean the spaces between the floorboards, using a metal blade to allow drainage of rainwater. In damp areas with little sunlight, there may be increased soiling, especially in combination with plant growth. For a lovely, long-lasting deck, we recommend a simple weekly sweeping of accumulated fine and/or coarse dirt. MYDECK floorboards have a roughened surface, which provides a natural, slightly iridescent surface effect.

The floorboards do not require tiresome painting, but blotches may arise on the surface due to external influences,

similar to natural wood floorboards. This can largely be eliminated with high-pressure cleaning or by cleaning with Saicos. We recommend cleaning with a hose and a scrubber [please be careful when cleaning with the high-pressure cleaner as described above and ideally use it rarely]. The colours included in MYDECK Design floorboards are UV resistant. Since the floorboards are made of a natural material with a high proportion of wood, the colour of the floorboards will still develop due to the UV radiation, and there will be a long-term minor change in colour. The natural yellowish proportion of spruce and Douglas fir decreases in this process, and the desired hue of the colour emerges. The use of natural products can lead to slight differences in brushing and colour nuances between the individual batches due to production

ICE & SNOW

Use calcium chloride or rock salt for the melting of ice and snow. Thoroughly clean the terrace with water at the end of winter. Before using salt it is recommended to wait for the initial colour development maturation process. If the terrace has already been around for a while, using salt shouldn't pose a problem. The finer the salt is, the lower the risk of surface scratches.

Carefully use a plastic shovel to remove ice and snow. Another option is to use fine sand [not crushed stones]. If you use this option, you will need to thoroughly clean the terrace with plenty of water immediately after winter.

OIL & GREASE

In the event of oil or grease stains, please immediately use degreasing detergent. If necessary, carefully sand with sandpaper or a wire brush in the lengthwise direction of the profiles. The surfaces you have worked on will adjust in colour to

match the other surfaces after a few weeks.

DIRT, VERDIGRIS, FUNGUS, STUBBORN STAINS, EMBEDDED OIL AND GREASE STAINS

To remove stubborn stains, please use the Saicos cleaner for composite wood [there is a general WPC cleaner, and one for stubborn stains called Green-Ex]. For very stubborn dirt you may have to clean more than once.

If necessary, carefully sand with sandpaper or a wire brush in the lengthwise direction of the profiles. The surfaces you have worked on will adjust in colour to match the other surfaces after a few weeks.

WATER MARKS

Water stains can have different causes. During the initial period after the terrace has been laid, water stains can arise due to leaching from the wooden elements. Since the planks contain the natural material wood, this effect is unavoidable and does not represent a quality defect. The leaching process of the wood decreases significantly after an adjustment time.

But pollen, dust etc., which are in the air, can also settle on the terrace. On edges and roof overhangs, where water dries off more slowly, this can cause dirt/water marks [this effect is encouraged when there is a lack of slope]. In most cases, a simple clean using a water hose and a scrubbing brush to remove dirt and water stains is sufficient. For stubborn stains, it is recommended to allow a soaking time of 30-45 minutes. Cleaning the terrace regularly prevents dirt and water marks.

RUST, DENTS, SCRATCHES, GROOVES

Small uneven areas can be treated using a wire brush, for the PURE and PURE Wide collections, and using sandpaper, for the COLOURS collection. Please note that the designer planks should be slightly moiste-

ned in advance and the sandpaper or wire brush should be applied using light pressure in the direction of the grain. Gentle stroking movements are recommended. Light spots darken over time and adjust to the colouring of the other planks again.